

CUSTOMER DETAILS

PLEASE COMPLETE IN CLEAR BLOCK CAPITAL LETTERS

Organisation/Hospital Name (If applicable):	
Hospital Trust Name (If applicable):	
Title (Mr/Mrs/Ms/Dr/Other):	Contact Tel No:
Full Name:	Your Ref (If applicable):
Contact Email:	VAT No (If applicable):

Delivery Address:	Invoice Address (NHS Trust) if different from delivery address:
Postcode:	Postcode:

DETAILS OF EQUIPMENT BEING RETURNED

Model	Colour	Serial Number

Accessories (only send if faulty)

Specified Fault/Comments

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Underwater Camera Seal Maintenance Only: Yes: No:

(Please note a repair of this nature will carry a 6 month repair warranty covering relevant parts only)

Equipment under warranty? Yes: <input type="checkbox"/> No: <input type="checkbox"/> Date of purchase: _____ Documents to be sent (Copies Only): Proof of purchase <i>and/or</i> authorised warranty card	Repaired within the last six months? Yes: <input type="checkbox"/> No: <input type="checkbox"/> Reason for return: Same Fault: <input type="checkbox"/> Different Fault: <input type="checkbox"/>
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For PRO Audio, ServicePlus or PRO Service Advanced/Elite repairs and servicing, please contact our Customer Service department on your dedicated PRO Service number.

For all other items, please send your equipment to the following address, ensuring that your name and address details are clearly written on the outside of the parcel:

Olympus Imaging & Audio, Rico Logistics - Olympus HUB, Unit 48, Evelyn Street, Beeston, Nottingham, NG9 2EU

IMPORTANT INFORMATION

If the equipment is within the Olympus original warranty period, please enclose a copy of the original sales receipt (VAT invoice). We will inform you of anything which may void the warranty conditions. If the equipment is received without a proof of purchase it will, by default, be treated as a non-warranty repair. **Should you choose not to proceed with the repair, a £15 return charge may be applied.**

Should you have any queries on how to send your item back for repair, or require repair cost details, please contact our European Customer Support Centre on **00800 6710 8400** between 8.00am-5.00pm, Monday to Thursday and 8.00am-3.30pm Friday.

Signature:	Date:
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